

How can I Refill through Application/SMS/Website

1. Option 1 (SMS):

After purchasing a prepaid card or a voucher from any authorized IDM dealer, you can send the following SMS to 81-979 979 containing the pin code.

- *For renewal:* IDM#R#landline or username #pincode
(sample:IDM#R#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)
- *For Extra Traffic:* IDM#T#landline or username #pincode
(sample:IDM#T#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)
- *For Unlimited night:* IDM#UN#landline or username #pincode
(sample:IDM#UN#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)
- *For Unlimited Evening:* IDM#UE#landline or username #pincode
(sample:IDM#UE#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)
- *For Pause:* IDM#PS#landline or username #pincode
(sample:IDM#PS#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)
- *For Parental Control:* IDM#PC#landline or username #pincode
(sample:IDM#PC#01XXXXXX#XXXXXXXXXXXXXXXXXXXXX)

Option 2:

2. IDM's Account Management Center (Website: www.idm.net.lb)

- **Using prepaid cards available at any [IDM Authorized Reseller.](#)**

Recharge Account

Renew

- Modify Account
- Password, Speed, Plan, Payment Method
- Manage My Services
- Manage my TV bundle
- Wifi Settings
- Open Support Ticket
- Cancel Account
- Account Info

General info	
IdleDays	15
FreeUsage	0.00 MB
ADSL Line	
Username	
Customer Name	
AccountType	
Next Refill Plan	
Expiry Date	3/14/2022 5:23:20 PM
PaymentMethod	Prepaid
Cycle From	02/12/2022
Cycle To	03/14/2022
Status	Active
Auto Refill	<input checked="" type="checkbox"/> ON



I have a Prepaid Card



I have a Credit Card

- Add the serial number
- o Using a Credit Card or a Debit Card.



I have a Prepaid Card



I have a Credit Card

- Choose your plan.
- Fill the credit card info, and then continue.

- Add Extra Traffic (GB)

- **Using Service Card available at any IDM Authorized Reseller.**

Recharge Account	Refill Extra GB	General info	
Renew subscription		IdleDays	22
Modify Account		FreeUsage	0.42 MB
Password, Speed, Plan, Payment Method		ADSL Line	
Manage My Services		Username	
Manage my TV bundle		Customer Name	
Wifi Settings		AccountType	
Open Support Ticket		Next Refill Plan	
Cancel Account		Expiry Date	2/23/2022 3:04:52 PM
Account Info		PaymentMethod	Prepaid
		Cycle From	01/24/2022
		Cycle To	02/23/2022
		Status	Active



I have a Prepaid Card



I have a Credit Card

- Add the serial number

- Using a Credit Card or a Debit Card.



I have a Prepaid Card



I have a Credit Card

- Choose your GBs.
- Fill the credit card info, and then continue.

- **Add Pause Card**

- Using service card 8\$ available at any [IDM Authorized Reseller \(Add 30 Idle Days\).](#)

Recharge Account

Renew

Modify Account
Password, Speed, Plan,
Payment Method

Manage My Services

Manage my TV bundle

Wifi Settings

Open Support Ticket

Cancel Account

Account Info

Refer a Friend

General info	
IdleDays	15
FreeUsage	0.00 MB
ADSL Line	
Username	
Customer Name	
AccountType	
Next Refill Plan	
Expiry Date	3/14/2022 5:23:20 PM
PaymentMethod	Prepaid
Cycle From	02/12/2022
Cycle To	03/14/2022
Status	Active
Auto Refill	<input checked="" type="checkbox"/> ON



I have a Prepaid Card



I have a Credit Card

- Add the serial number
- Using a Credit Card or a Debit Card.



I have a Prepaid Card



I have a Credit Card

- Choose Service Card 8\$.

Service Card 8\$ 13570.00LBP TTC

LBP 12000

- 0 +

- Fill the credit card info, and then continue.

- **Add Service**

- a. **Parental Control**

- o Using service card 4\$ available at any [IDM Authorized Reseller](#). (Will refill 2 months)

Recharge Account
Renew subscription, Refill Extra GB

Modify Account
Password, Speed, Plan,
Payment Method

Manage My Services

Manage my TV bundle

Wifi Settings

Open Support Ticket

Cancel Account

Account Info

General info	
IdleDays	
FreeUsage	
ADSL Line	
Username	
Customer Name	
AccountType	
Next Refill Plan	
Expiry Date	
PaymentMethod	Prepaid
Cycle From	01/24/2022
Cycle To	02/23/2022
Status	Active
Auto Refill	<input checked="" type="radio"/> ON



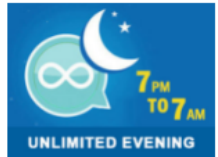
Parental Control

Protect your family from unsuitable web content. Service can only be activated during the first 23 days of your cycle.



Unlimited Night

Unlimited Night Traffic from 23:00 till 7:00 Unlimited Service can only be activated during the first 23 days of your cycle.



Unlimited Evening

Subscribe to Unlimited Streaming and enjoy Unlimited watching and listening to your favorite movies and music on Netflix, Wavo, YouTube, Anghami, Deezer and many more from 7:00 pm to 7:00 am. Your Streaming Traffic will not be metered (counted) during this time. Unlimited Service can only be activated during the first 23 days of your cycle.



I have a Prepaid Card



I have a Credit Card

- Add the serial number
 - o Using a Credit Card or a Debit Card.



I have a Prepaid Card



I have a Credit Card

- Choose Service Card 4\$ (Will refill 2 months)
- Fill the credit card info, and then continue.

b. Unlimited night

- o Using service card 4\$ available at any [IDM Authorized Reseller.](#)

Recharge Account

Renew subscription, Refill Extra GB

Modify Account

Password, Speed, Plan,
Payment Method

Manage My Services

Manage my TV bundle

Wifi Settings

Open Support Ticket

Cancel Account

Account Info

General info

IdleDays

FreeUsage

ADSL Line

Username

Customer Name

AccountType

Next Refill Plan

Expiry Date

PaymentMethod

Prepaid

Cycle From

01/24/2022

Cycle To

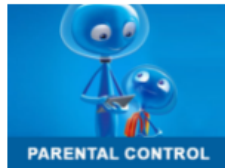
02/23/2022

Status

Active

Auto Refill

ON



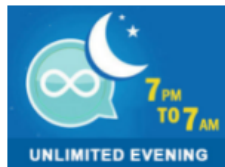
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Unlimited Evening



I have a Prepaid Card



I have a Credit Card

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 - o Using a Credit Card or a Debit Card.



I have a Prepaid Card



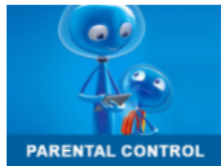
I have a Credit Card

- Choose Service Card 4\$
- Fill the credit card info, and then continue.

c. Unlimited Evening

- Using service card 8\$ available at any [IDM Authorized Reseller](#). (Plan Should be more than 70 GB)

Recharge Account Renew subscription, Refill Extra GB	General info	
Modify Account Password, Speed, Plan, Payment Method	IdleDays	
Manage My Services	FreeUsage	
Manage my TV bundle	ADSL Line	
Wifi Settings	Username	
Open Support Ticket	Customer Name	
Cancel Account	AccountType	
Account Info	Next Refill Plan	
	Expiry Date	
	PaymentMethod	Prepaid
	Cycle From	01/24/2022
	Cycle To	02/23/2022
	Status	Active
	Auto Refill	<input checked="" type="checkbox"/> ON



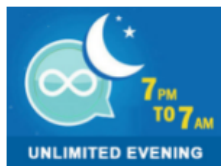
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Unlimited Night

Unlimited Night Traffic from 23:00 till 7:00 Unlimited Service can only be activated during the first 23 days of your cycle.



Unlimited Evening



I have a Prepaid Card



I have a Credit Card

- Add the serial number
 - o Using a Credit Card or a Debit Card.



I have a Prepaid Card



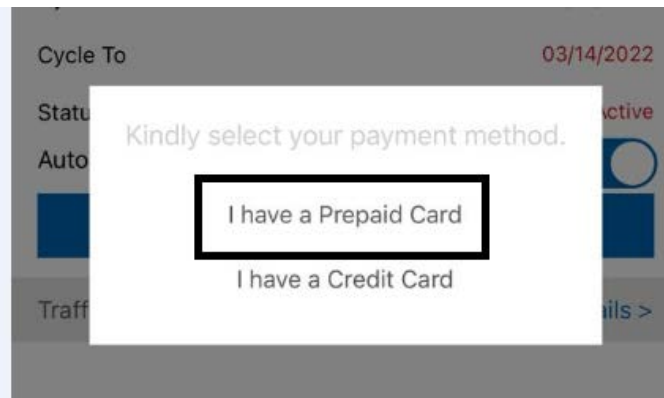
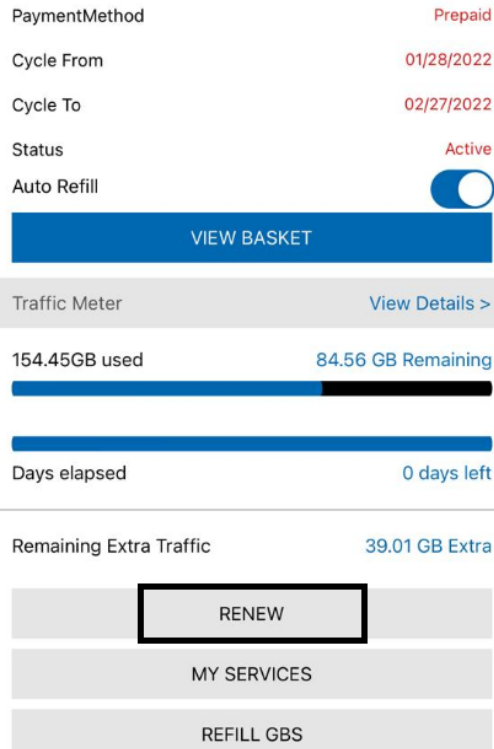
I have a Credit Card

- Choose Service Card 8\$
- Fill the credit card info, and then continue.

3. Mobile Application ([Android](#) - [IOS](#))

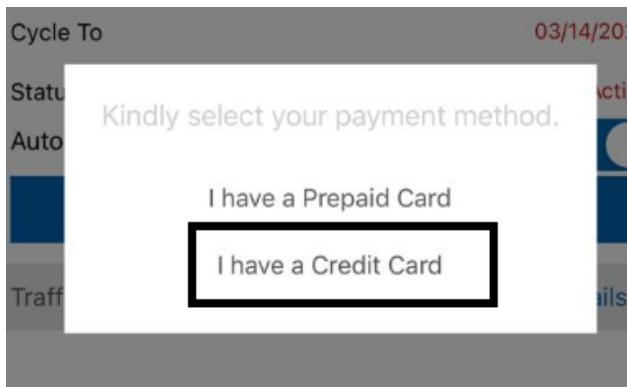
- **Refill Account**

- Using prepaid cards available at any [IDM Authorized Reseller](#).



- Add the serial number

- Using a Credit Card or a Debit Card.



- Choose your plan.
- Fill the credit card info, and then continue.

- **Add Pause Card**

- Using service card 8\$ available at any [IDM Authorized Reseller](#). (Add 30 Idle Days)

PaymentMethod Prepaid
Cycle From 01/28/2022
Cycle To 02/27/2022
Status Active
Auto Refill

[VIEW BASKET](#)

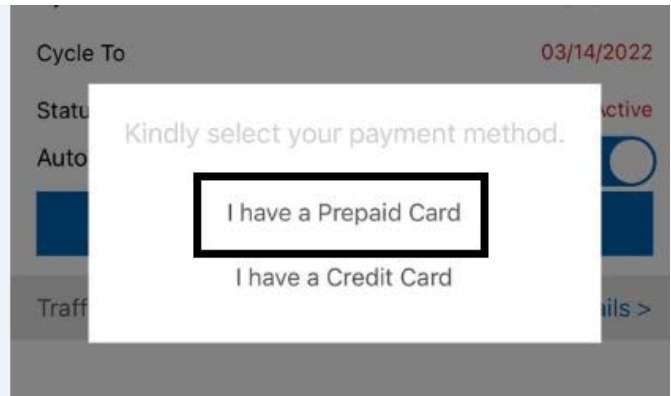
Traffic Meter [View Details >](#)

154.45GB used 84.56 GB Remaining

Days elapsed 0 days left

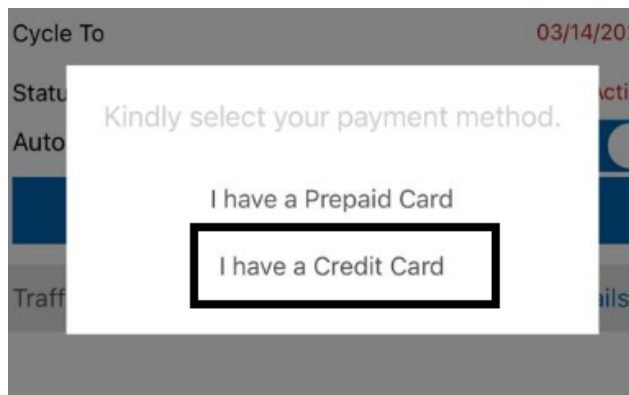
Remaining Extra Traffic 39.01 GB Extra

- [RENEW](#)
- [MY SERVICES](#)
- [REFILL GBS](#)



- Add the serial number

- Using a Credit Card or a Debit Card.



- Choose Service Card 8\$.

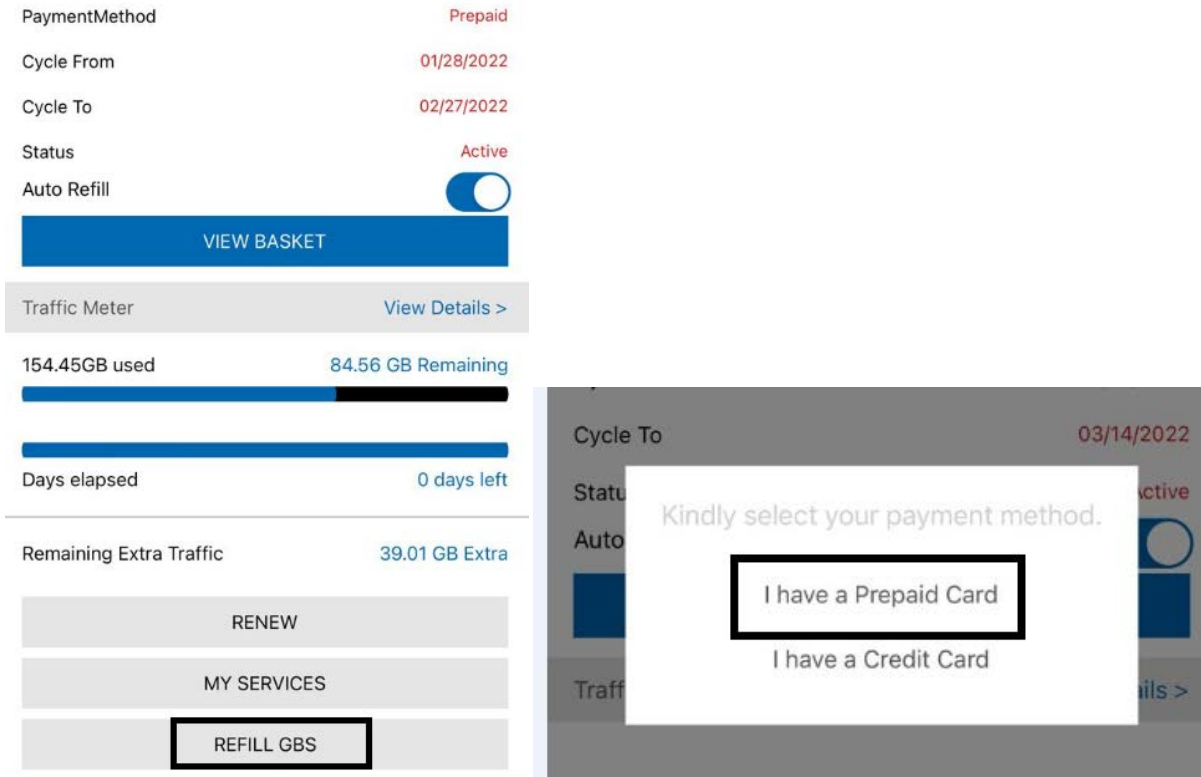
Service Card 8\$ 13570.00LBP TTC

LBP 12000

- Fill the credit card info, and then continue.

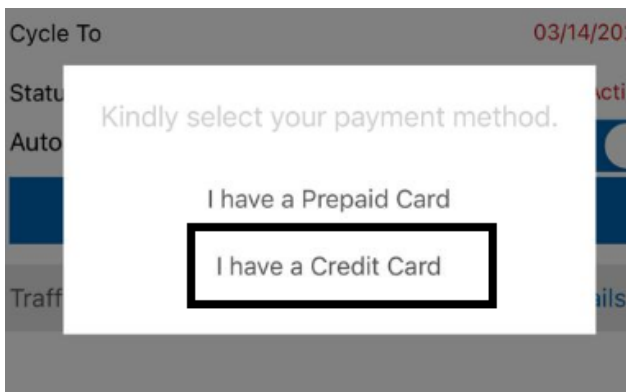
- **Add Extra Traffic (GB)**

- Using Service Card available at any [IDM Authorized Reseller](#).



- Add the serial number

- Using a Credit Card or a Debit Card.

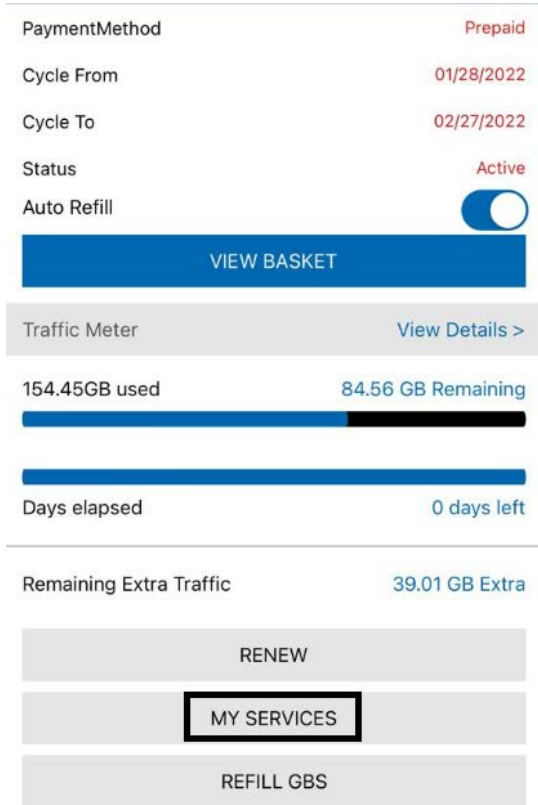


- Choose your GBs.
- Fill the credit card info, and then continue.

- **Add Service**

- a. **Parental Control**

- o Using service card 4\$ available at any [IDM Authorized Reseller](#). (Will refill 2 months)



PaymentMethod Prepaid

Cycle From 01/28/2022

Cycle To 02/27/2022

Status Active

Auto Refill

VIEW BASKET

Traffic Meter View Details >

154.45GB used 84.56 GB Remaining

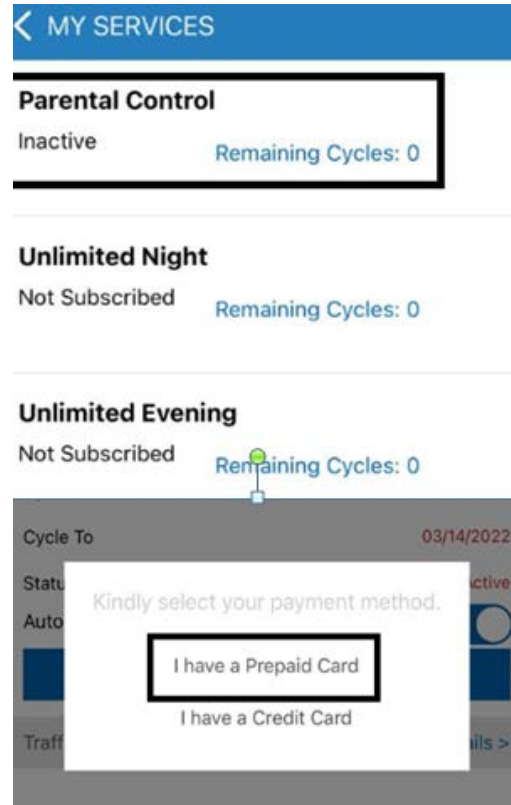
Days elapsed 0 days left

Remaining Extra Traffic 39.01 GB Extra

RENEW

MY SERVICES

REFILL GBS



MY SERVICES

Parental Control
Inactive Remaining Cycles: 0

Unlimited Night
Not Subscribed Remaining Cycles: 0

Unlimited Evening
Not Subscribed Remaining Cycles: 0

Cycle To 03/14/2022

Status Active

Auto

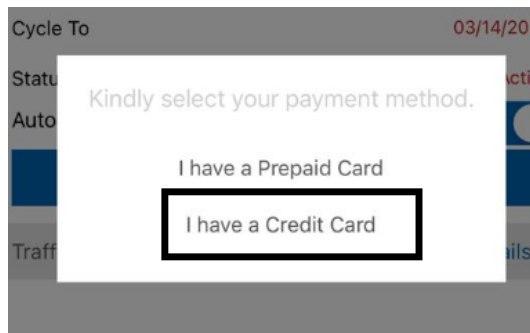
Kindly select your payment method.

I have a Prepaid Card

I have a Credit Card

Traffic Meter View Details >

- Add the serial number
 - o Using a Credit Card or a Debit Card.



Cycle To 03/14/2022

Status Active

Auto

Kindly select your payment method.

I have a Prepaid Card

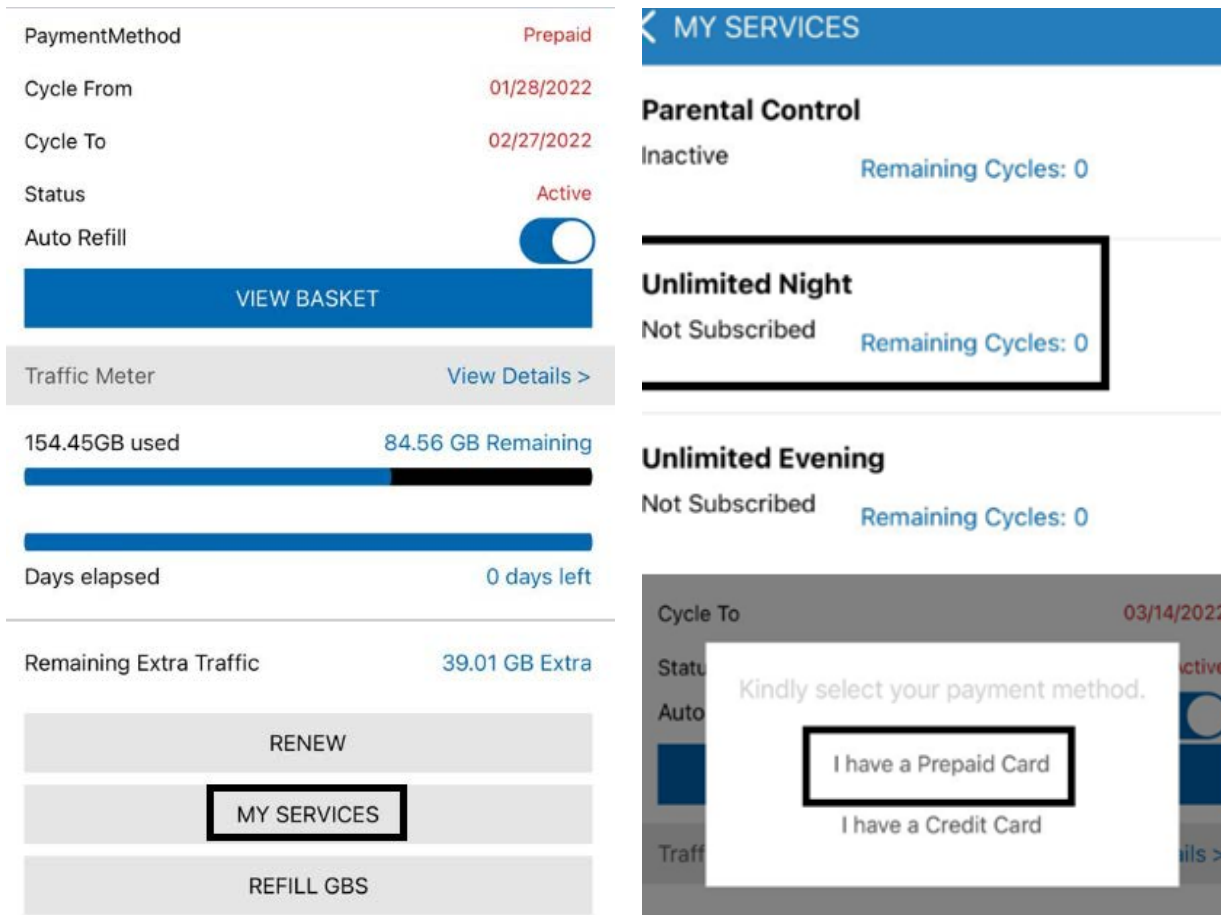
I have a Credit Card

Traffic Meter View Details >

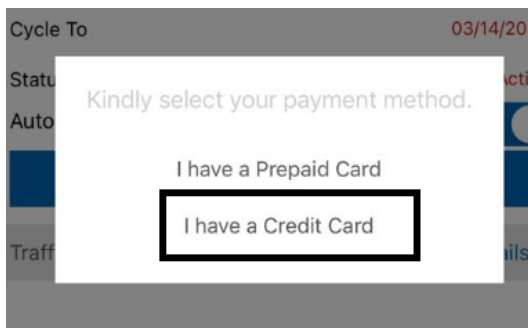
- Choose Service Card 4\$ (Will refill 2 months)
- Fill the credit card info, and then continue.

b. Unlimited night

- o Using service card 4\$ available at any [IDM Authorized Reseller](#).



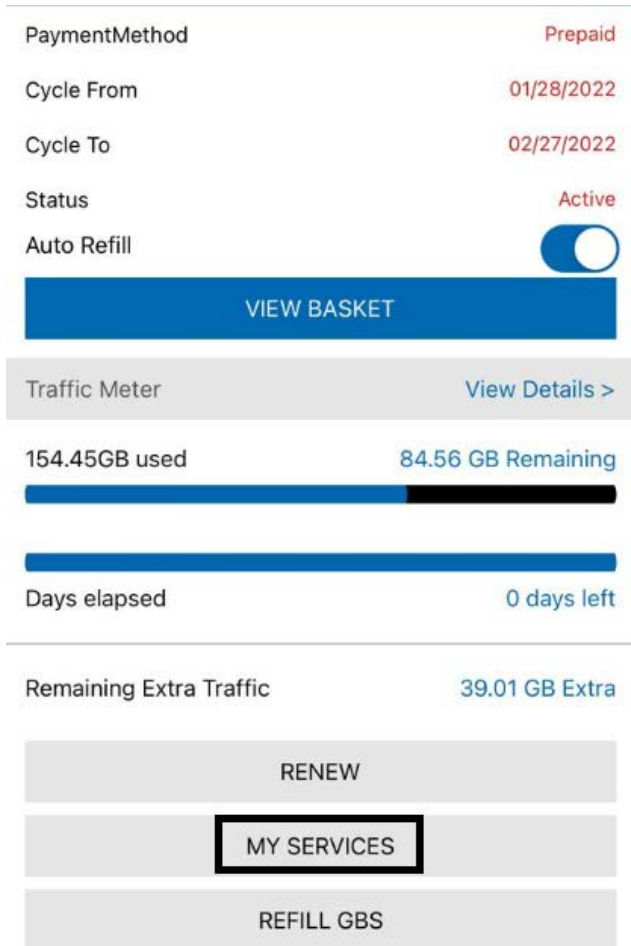
- Add the serial number
 - o Using a Credit Card or a Debit Card.



- Choose Service Card 4\$
- Fill the credit card info, and then continue.

c. **Unlimited Evening**

- o Using service card 8\$ available at any [IDM Authorized Reseller](#). (Plan Should be more than 70 GB)



PaymentMethod Prepaid

Cycle From 01/28/2022

Cycle To 02/27/2022

Status Active

Auto Refill

[VIEW BASKET](#)

Traffic Meter [View Details >](#)

154.45GB used 84.56 GB Remaining

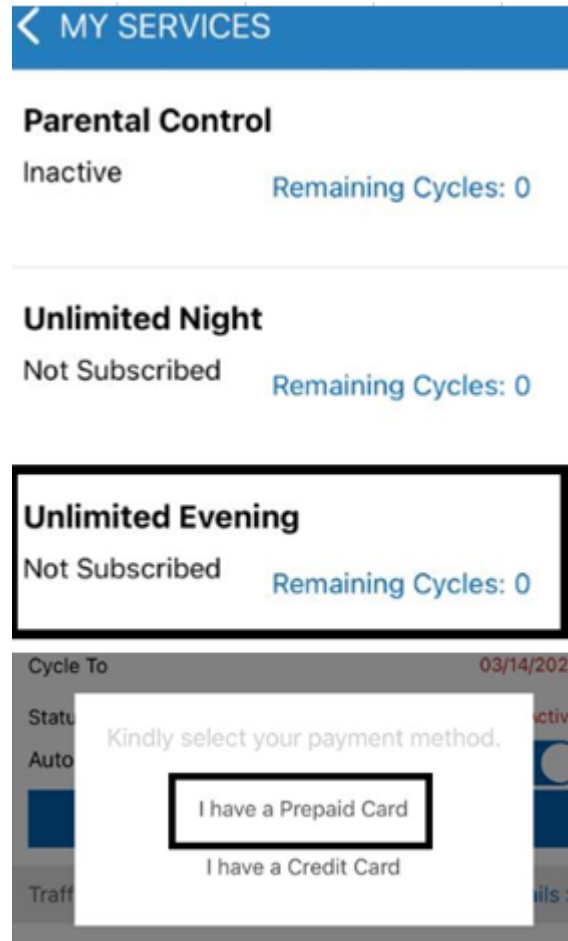
Days elapsed 0 days left

Remaining Extra Traffic 39.01 GB Extra

[RENEW](#)

[MY SERVICES](#)

[REFILL GBS](#)



[MY SERVICES](#)

Parental Control
Inactive Remaining Cycles: 0

Unlimited Night
Not Subscribed Remaining Cycles: 0

Unlimited Evening
Not Subscribed Remaining Cycles: 0

Cycle To 03/14/2022

Status Active

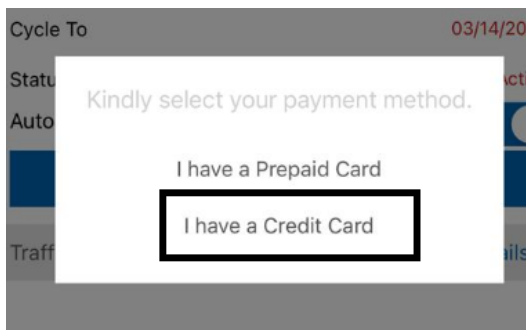
Auto

Kindly select your payment method.

[I have a Prepaid Card](#)

[I have a Credit Card](#)

- Add the serial number
- o Using a Credit Card or a Debit Card.



Cycle To 03/14/2022

Status Active

Auto

Kindly select your payment method.

[I have a Prepaid Card](#)

[I have a Credit Card](#)

- Choose Service Card 8\$
- Fill the credit card info, and then continue.